L. a e e ea. : a e . e a a a ce ed ca ac ce

R S Handfield-Jones, 1 K V Mann, 2 M E Challis, 3 S O Hobma, 4 D J Klass, 5 I C McManus, 6 N S Paget, 7 I J Parboosingh, 8 W B Wade 9 & T J Wilkinson 10

f , wedge a d beha ur

fe a . S , a ay e e, er
er rae e a where

f a he e fac r, ed ca rac ce e re e a agged y age a g a e erc eque ce f h herec g ha d daned, rac ce-ba ed ed ca a r gra e hq d be de ed ha d c r ed ca a eff r ca be a ed acc r d g here e a a ec f her

H d e . de . . ?

We is a eh wilder a d gada e gracce e ca bea ed acia ed caraccead g g c e e ce. Fare 4 is a e a d cr'efrace a agga ge c d, he a e, dabee. The agged erere e herage f efrace by a y ca, c e e d cr. The efrace fgill f d crr her fewild be he aggregae f ay ich gah. O e e, efrace gaday rehrighide i wardi arregar eraw haere f gada dec e.

There are a y care fuchu, ha heu a a deda e e ha hedc r bec e

erf $^{\mathtt{r}}$ a ce $^{\mathtt{r}}$ a her ha ac $_{\mathtt{M}}$ a erf $^{\mathtt{r}}$ a ce ha $_{\mathtt{W}}$ $^{\mathtt{r}}$ gger ac .

The egah fefs a cease actay cef ay delastace e de (Fg. 9). Who ceaeds equal ay ceaeds equal ay ceaeds equal ay ceaeds equal ay effect feffere aeads aceae effect feffere aeads aceae equal ace.

May adeequal ecsa ace, efwhchwid be caae delay. Whe adcs electron ace

a e e a d h $_{W}$ each gh a y. Q_{r} q_{r} e here q_{r} a e he d ffere q_{r} gh q_{r} ac ce ha each q_{r} q_{r} de.

Se f-a e e ha ar eady bee i raed. A ar fac i i ree, der we cca ay ere e ha hey hae e ed e fher we e a efrace e e, adac ay be -aed. The effec finchedica a ere cabe redrecey ad edaey. Awea e fhree haef-ere ferfacer he dec fwha ac be a e ay be acqrae.

Periodic summative assessments, a chaeaaa, a eaah fefraceaaage a e. Perfrace ae edfrarage frbe ac aargeed c cad aadac eraege cre caqaed (Fg. 11).

A wea e fischi a eae e ha
heaeage cre ay fa acci frara
efraceae ac ei e a g e ee. A ea a fac ry cre ay dracad cr
fea gheara herefrace
a d, by, b grear garwea e e. Pr d g
deaed feedbac ci d crq e h effec, bi h
ay a ear bei reabead e a e e
b dearec ce ed ha ci d cre e c
de ay fae e aea. A herwea e f

efface ea. The feheed de fyade e gweae eed gefe.

The ecdae eheed ecurage care care free chaged eef efface, ad

Ire.

Gere hae af dae a ere he ay y fraccer ded by he dcr her ar dc . If raccer egaed ae e ad ear gare effece way feir ggdiay racce, he gere hidi y rhe dfee e haw bereired. Reirce i be dreced he de e e, aa ad ae-ace feffece fra y e ad farictie. New arache dcr be e ad rei era hid cr raegeaere haegaed i ay airace ac e.

C. c . .

We be e e ha a e ha e he gh e ec ha
d c r, a e be f a ear ed r fe , ca
de rae ha hey rac e effec ey a d
rac542.245 g 5 h359.5(f)-d f7 w3359.8(la a r)-524.844-335.7(f7 r)-28ed0-1.2639 TD[(eb17.774)

h10@

- 16 N = PG, Da EV, Bec e E, Fa & G D. L g & f with he Peo A e e P g a f = ec a hy c a O ar , Ca ada. J Quality Improvement 1998;24:334 41.
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